

# Veronica John

## Specialist Consultant

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## Qualifications

**2022**

**Registered Behaviour Support Practitioner, NDIS**

**2014**

**Masters of Nursing, University of Technology**

**2005 - 2010**

**Aged Care Courses (Sydney University): Age and Ageism, Age and Chronic illness & Age and Acute illness**

**2002**

**AHPRA Nursing and Midwifery Board of Australia - RN, DIV 1**

**2000**

**Bachelor of Science (BSc)  
Registered Nursing, Nursing Administration, Nursing Research and Clinical Nursing**

Veronica is a results-driven senior leader with 30 years of acute nursing and aged care experience. Veronica has held senior roles in clinical governance and quality and compliance roles for for-profit and non-profit aged care services.

Veronica has deep experience in supporting and leading teams to compliance with aged care accreditation in clinical governance and corporate management. Veronica pursues excellence in high-risk high prevalent Consumer Care, supporting and leading Health or Aged Care Facilities in best practices for continuous quality improvement and sustainability.

## Experience

**2021 - Current**

**Specialist Consultant, Anchor Excellence**

Bespoke aged care management consulting. Administrator / Advisor services. Innovation and transformation. Executive coaching and speaking services. Our legacy is to improve your capability.

*For a full list, please visit us on [Linkedin](https://www.linkedin.com/in/veronicajohn)*

**Anchor Excellence**

# Experience

2019 - 2021

## ***Quality Business Partner NSW, Japara Health Care***

Attend and participate actively in all 7 aged care facilities accreditation- unannounced spot visits as well as unannounced re-accreditation visits by the Aged Care Quality and Safety Commission (ACQSC). Prepare responses for submission following report from aged care commission addressing unmet standards and plan for improvement.

2020 - 2020

## ***Appointed Advisor, Japara Health Care***

Established plan for continuous improvement and later decommissioning plans with successful resident transition to the facility of their preference.

2018 - 2019

## ***Senior Manager of Clinical Governance, Christadelphian Aged Care***

Support managers and provide guidance and mentorship in clinical care and continuous improvement plans and activities, assist in analysis of audits for corrective action plan. Ensure company's policy and procedures are implemented and reviewed. Support educators to highlight and target education needs to address policy and procedures and clinical competency with relevant staff.

2016 - 2018

## ***Group Support and Compliance Manager, Advantage Care***

Support the company's nursing homes providing leadership, advice and assistance ongoing and site visits at facility support and clinical care level. Continue to promote compliance and accreditation standards throughout the day to day running of the facility. Attend meetings with clients / families on behalf of the company. Supervise/manage audits for all the facilities of the company. Assist with analysis where needed.

# Professional Recognition & Memberships

## **Award**

Clinical Excellence in Nursing - Gold Medal (Pakistan)

## **Award**

High Distinction "Developing People and Teams"

## **Award**

Merit Award in Mental Health Nursing

## **Award**

Nomination for National Award in Nursing (Pakistan)